

20.0 SERVICES IN UNINCORPORATED AREAS

This Section describes County services that are being provided within unincorporated areas of the Central Valleys, Pass Area, and Southwest Riverside County. Services being provided by CSAs are discussed within Section 19.0. The County services discussed in this section include:

- Law Enforcement
- Fire Protection
- Parks and Recreation
- Library Services
- Animal Control

20.1 LAW ENFORCEMENT SERVICES

The Riverside County Sheriff’s Department provides the following services to all unincorporated areas as needed:

Patrol	Traffic Enforcement	Community Oriented Policing and Problem Solving (COPPS)
Allied Riverside Cities Narcotics Enforcement Team (ARCNET)	Drug Abuse Resistance Education (DARE)	County Canine Program
Search and Rescue	Aviation Program	Special Enforcement Bureau (SWAT)
Hazardous Device Team	Neighborhood Watch	High Tech/Computer Crime Investigations
Central Homicide Unit	Hostage Negotiation Team	Special Investigations Bureau
Traffic Reconstruction Teams	Investigations	

The Riverside County Sheriff Stations that serve the unincorporated MSR area include:

- The Cabazon Station, located at 50290 Main Street in Cabazon, serves the contract City of Calimesa, the unincorporated pass area around the Cities of Beaumont and Banning, and the unincorporated areas of Cabazon, Cherry Valley, Poppet Flats, San Gorgonio, San Timoteo Canyon, Twin Pines, and Whitewater.
- The Perris Station, located at 403 East 4th Street in Perris, serves the contract City of Canyon Lake as well as the unincorporated communities of Glen Valley, Mead Valley, Woodcrest, Romoland, and Sun City.
- The Southwest Station, located at 30755-A Auld Road in Murrieta, provides services to the City of Temecula area and the unincorporated communities of Aguanga, De Luz, La Cresta, Menifee, Murrieta Hot Springs, Pechanga, and Rancho California.

- The Hemet Station, located at 43950 Acacia Avenue Suite B in Hemet, provides service to the areas around the Cities of Hemet and San Jacinto and to the unincorporated communities of Aguanga, Anza, Cahuilla, East Hemet, Garner Valley, Gilman Hot Springs, Green Acres, Homeland, Idyllwild, Juniper Flats, Lake Riverside, Lakeview, Mountain Center, Nuevo, Pine Cove, Pine Meadow, Pinyon Pines, Sage, Soboba Hot Springs, Valle Vista, and Winchester.
- The Moreno Valley Station, located at 22850 Calle San Juan De Los Lagos in Moreno Valley, serves the unincorporated areas surrounding the City of Moreno Valley.

In FY 2004–05, there were 44,726 calls for service from the unincorporated areas being reviewed within this MSR. Table 20.A lists the number of total service calls from each station serving the unincorporated MSR area. Calls for services are received at the central dispatch center, where they are prioritized by the information provided by the caller. The highest priority calls are dispatched first. Of these calls, there were 1,179 (2.6 percent) Priority One calls from the unincorporated MSR area. Priority One calls involve life-threatening or potentially life-threatening situations, and the dispatch of an officer or officers is urgent.

Table 20.A: Number of Service Calls per Station (Fiscal Year 2004–2005)

Unincorporated Area	Service Calls
Cabazon	4,772
Hemet	14,071
MARB	270
Moreno Valley	661
Perris	16,686
Southwest	8,266
Total	44,726

Source: Riverside County Sheriff, December 2005.

The Sheriff’s Department does not have a defined response time goal. Table 20.B lists the average law enforcement response times for each station serving the unincorporated MSR area. The County’s adopted service standard is 1.2 full-time deputies per 1,000 residents. However, the actual service ratio varies daily due to fluctuations in staffing.

Table 20.B: Riverside County Sheriff Average Response Times (Fiscal Year 2004–2005)

Unincorporated Area	Priority One	Priority Two	Priority Three
Cabazon	8.08 minutes	11.92 minutes	17.34 minutes
Hemet	10.88 minutes	15.24 minutes	19.70 minutes
MARB	2.43 minutes	9.60 minutes	14.42 minutes
Moreno Valley	7.80 minutes	15.45 minutes	18.64 minutes
Perris	8.28 minutes	13.16 minutes	18.43 minutes
Southwest	10.78 minutes	16.47 minutes	22.30 minutes

Source: Riverside County Sheriff, December 2005.

As shown in Section 2.0, the entire area included within this MSR is projected to continue to grow significantly through 2030. To meet the increasing need for law enforcement services, the Sheriff's Department plans to place future facilities where they could serve multiple areas. For instance, a County station that services both a contract city and an unincorporated area might be placed within the boundaries of the city itself so as to be easily accessible to its residents, but also situated in such a manner as to provide effective service to the County area as well. As service areas are redefined or population growth dictates, facilities are often built with future physical expansions anticipated, or new larger buildings are constructed to meet those needs. The positioning of equipment is driven by area need and/or regional response. For example, search and rescue units are stationed in locations where they are most often required, while the Sheriff's Department's SWAT, aviation unit, and hazardous devices team are centrally situated so as to provide adequate response times to the entire County.

The Sheriff's Department co-occupies facilities with various entities throughout the County. In Hemet and Cabazon, stations are shared with members of the Board of Supervisors (District Offices), while the Jurupa Station has a Community Meeting Room, dedicated for public use. The Ben Clark Training Center in Riverside is co-occupied by the Sheriff's Department, California Department of Forestry, California Highway Patrol, Southern Illinois University, and Riverside City College.

20.2 FIRE PROTECTION SERVICES

Fire protection services in unincorporated County areas are provided by the Riverside County Fire Department. The Riverside County Fire Department provides various fire-related services, including emergency medical services, fire prevention, fire suppression, emergency medical services, disaster preparedness, fire safety inspections, hazardous materials tracing and enforcement, weed abatement inspections, and volunteer firefighting training and certification. There are currently 17 stations that serve the unincorporated MSR area, as shown in Table 20.C.

Table 20.C: Riverside County Fire Stations Serving the Unincorporated MSR Area

Station and Location	Equipment
Station No. 3 (Nuview) 29490 Lakeview Avenue Nuevo, CA 92567	1 County engine
Station No. 4 (Cajalco) 17650 Cajalco Road Perris, CA 92570	1 County engine
Station No. 7 (Sun City) 27860 Bradley Road Sun City, CA 92586	1 County engine
Station No. 9 (Goodmeadow) 21565 Steele Peak Road Perris, CA 92570	1 County engine

Station and Location	Equipment
Station No. 22 (Cherry Valley) 10055 Avenida Mira Villa Cherry Valley, CA 92223	1 County engine
Station No. 24 (Cabazon) 14580 Broadway Cabazon, CA 92330	1 County engine
Station No. 26 (Little Lakes) 25954 Stanford Street Hemet, CA 92544	1 County engine
Station No. 28 (Sage) 35655 Sage Road Hemet, CA 92544	2 State engines 1 Dozer
Station No. 34 (Winchester) 32655 Haddock Street, Winchester, CA 92596	1 County engine 1 Haz Mat support unit
Station No. 54 (Homeland) 25730 Sultanas Road, Homeland, CA 92548	1 County engine
Station No. 59 (Mead Valley) 19450 Clark Street, Perris, CA 92570	1 County engine
Station No. 63 (Poppet Flats) 49575 Orchard, Banning, CA 92220	N/A
Station No. 68 (Menifee) 26020 Wickerd Road, Menifee, CA 92584	1 County medic engine
Station No. 72 (Valle Vista) 25175 Fairview Avenue, Hemet, CA 92544	1 County engine
Station No. 75 (Bear Creek) 38900 Clinton Keith Road, Murrieta, CA 92562	1 County medic engine
Station No. 76 (Menifee Lakes) 29950 Menifee Road, Menifee, CA 92584	1 County engine 1 County truck
Station No. 83 (French Valley) 37500 Sky Canyon Drive, Murrieta, CA 92563	1 City/County engine

Source: Riverside County Fire Department, 2006.

All Riverside County stations are dispatched by the same County Fire 9-1-1 Center and are part of the “Integrated Fire Protection System,” under contract with the State of California. When a call is received, the dispatcher interrogates the caller and the appropriate fire/medical units are sent to the incident. The Riverside County Fire Department has general response time goals, which are based on

general land use type (urban, rural) and the distance of the fire station to the location of the service call. Table 20.D provides the Department’s response time goals. All fire department calls, other than miscellaneous, are considered Priority One calls. Table 20.E provides the number and types of service calls for the stations that service the unincorporated MSR area. In total, there were 13,418 calls for service in FY 2004–05. Approximately 15 percent of the service calls were for fire and 66 percent of the service calls were for medical services. Table 20.F below lists the response times for each of the stations serving the unincorporated MSR area. The response times listed reflect the time from when the call was dispatched to when the department arrived on scene.

Table 20.D: Riverside County Fire Department Response Time Goals

Fire Station Distance from Service Call	Response Time Goal
Within 1.5 miles	5-minute response
Within 3 miles	7-minute response
Within 5 miles	11-minute response
Within 8 miles	17-minute response

Source: Riverside County Fire Department, 2006

Table 20.E: Type and Number of Service Calls in Fiscal Year 2004–2005

Station No.	Fires	Med. Aid	Hazmat	Miscellaneous	Total
3	98	346	4	134	582
4	90	262	3	100	455
7	6	12	0	23	41
9	250	405	8	114	777
22	90	520	2	120	732
24	131	478	7	244	860
26	163	1,339	8	244	1,754
28	72	125	2	23	222
34	85	293	7	190	575
54	99	606	5	174	884
59	334	1,442	16	307	2,099
63	8	28	0	22	58
68	142	464	4	137	747
72	97	1,060	5	182	1,344
75	79	297	7	120	503
76	114	586	6	148	854
83	115	631	4	181	931
Total	1973	8894	88	2463	13,418

Source: Riverside County Fire Department, December 2005.

Table 20.F: Riverside County Fire Response Times in Fiscal Year 2004–2005

Station No.	Response Time
3	5:42 minutes
4	7:23 minutes
7	3:54 minutes
9	7:01 minutes
22	5:47 minutes
24	7:05 minutes
26	4:34 minutes
28	11:17 minutes
34	6:13 minutes
54	5:26 minutes
59	5:39 minutes
63	24:00 minutes
68	5:40 minutes
72	3:49 minutes
75	8:39 minutes
76	4:35 minutes
83	6:20 minutes

Source: Riverside County Fire Department, June 2006.

The California Master Mutual Aid Agreement provides for the rapid, organized deployment of fire service resources to other jurisdictions. All fire service jurisdictions in and around the MSR area are signatory to this agreement and would provide available resources to an incident occurring in the MSR area. Several of the stations share facilities with other agencies. This includes but is not limited to: County fire and City fire; State Fire and City Fire; County Fire and U.S. Department of Forestry (USFS), State Fire and USFS.

The Fire Department develops plans to meet the needs created by growth by reviewing statistical data and reviewing proposed developments. This review occurs prior to the development's construction phase and allows the fire department time to plan for new fire stations to serve the increased demand for services.

20.3 PARK AND RECREATIONAL SERVICES

The Riverside County Regional Park and Open-Space District provides regional park facilities throughout the County. The regional facilities are typically large-scale and designed to serve residents from a large geographical area. Local parks within unincorporated areas are provided by districts and CSAs. The Regional Park and Open-Space District was formed on January 29, 1991. The District is an independent agency governed by the Board of Supervisors, which sits as the District Board of Directors. The regular meeting of the Board of Directors is each Tuesday at 1:30 p.m.

The District presently employs approximately 100 staff. The staff includes professionals in the fields of accounting and finance, biology, building and grounds maintenance, carpentry and construction,

ecology, environmental restoration, historic preservation, interpretation, landscape architecture, museum and curatorial management, park planning, personnel administration, recreation, security, trails planning and construction, weddings and special event planning, and wildlife habitat management.

The District has an advisory commission, which was established by the Park District Board of Directors (Riverside County Board of Supervisors) on June 28, 1994. The purpose of the advisory commission is to advise and make recommendations to the Board concerning the planning, acquisition, development, and use of parks and open space in unincorporated portions of Riverside County. Additionally, the advisory commission is to advise the Board on matters relating to the acquisition, development, maintenance, and promotion of regional recreation trails in the County and matters relating to the conservation and propagation of fish and game in the County.

There are several regional facilities within the MSR area that are provided by the Regional Park and Open-Space District. Table 20.G lists the facilities within the MSR area.

Table 20.G: Riverside County Regional Park and Open-Space District Facilities within the MSR Area

Facility and Location	Amenities	Acreage
Bogart Park 9600 Cherry Avenue, Beaumont	Camping and equestrian facilities	414
Box Springs Mountain Reserve 9699 Box Springs Mountain Road, Moreno Valley	Equestrian and hiking trails	1,155
Gilman Historic Ranch and Museum 1937 Gilman Street, Banning	Provides information on the history of California	
Kabian Park 28001 Goetz Road, Sun City	Equestrian trails; hiking; picnic facilities; day use only	640
Multi Species Reserve Surrounding both Lake Skinner and Diamond Valley Lake between Hemet and Temecula	The Reserve contains several different types of native California habitat, including coastal sage scrub, willow riparian and oak woodlands, and grasslands, including more than 16 State and federal listed as sensitive, threatened, or endangered species	13,500
Santa Rosa Plateau Ecological Reserve 39400 Clinton Keith Road, Murrieta	Hiking, horseback riding, mountain biking, and interpretive programs	8,300
Lake Skinner 37701 Warren Road, Winchester	300 campsites for both tent and RV campers, including full hookups and showers and camp store. Space is available for group events; shade structures; barbecues; and restrooms.	N/A

Source: <http://www.riversidecountyparks.org/parks.asp> Accessed 06/27/06.

20.4 LIBRARY SERVICES

The Riverside County Library System provides library services to the unincorporated County areas. The County Library System is managed and operated by an outside management company, Library Systems and Services, LLC, since 1997. The County Library System is primarily funded by a Library District Tax, which is levied throughout all unincorporated areas. In addition, funding is provided by the Riverside County Library Foundation, which was established in 1998 to strengthen and expand funding sources for the Library System. Expansion of facilities and services is also partially funded through development impact fees. Table 20.H lists the facilities that serve the unincorporated MSR area.

Table 20.H: Library Facilities Serving the Unincorporated MSR Area

Facility and Location	Square Footage	Volumes	Annual Circulation
Calimesa Library 974 Calimesa Boulevard, Calimesa	2,400	9,300	27,181
Nuview Library 29990 Lakeview Avenue, Nuevo	2,160	21,929	14,764
Paloma Valley Library 31375 Bradley Road, Menifee	5,000	14,300	29,809
Perris Library 163 East San Jacinto, Perris	20,000	95,622	177,773
San Jacinto Library 500 Idyllwild Drive, San Jacinto	10,000	42,942	52,228
Sun City Library 26982 Cherry Hills Boulevard, Sun City	6,700	59,900	174,899
Temecula Library 41000 County Center Drive, Temecula	15,380	111,967	440,809
New Temecula Library under construction; expected completion October 2006	36,000	80,000	N/A
Thousand Palms Library 72-715 La Canada Way, Thousand Palms	590	16,000	8,342
Valle Vista Library 25757 Fairview Avenue, Hemet	5,000	37,973	62,654

Source: Riverside County Library, 2005.

The County Library System administrator has stated that there are no County-adopted library service standards. Needs for additional services, facilities, and equipment are driven by local need. Similarly, as growth within the County Library service area occurs, the County Library coordinates with local jurisdictions to add facilities. It is difficult to accurately determine the level of services the library system is providing within the unincorporated MSR area because this specific population is not tracked in the same manner as the population within cities or within the County as a whole. In addition, residents from all over the County, including cities, can use any library facility.

20.5 ANIMAL CONTROL SERVICES

Animal control services within the unincorporated MSR area is provided by the Riverside County Department of Animal Services. Within the MSR area the department operates the Hemet Animal Control Office with one animal control officer. Coverage is provided from 7:30 a.m. to 5:00 p.m. daily. Shelter services within the MSR area are provided by contract with the Ramona Humane Society in San Jacinto, and Animal Friends of the Valleys in Lake Elsinore. Additionally, the following shelters provided by other organizations exist within the MSR area:

- Banning/Beaumont (Inland Empire SPCA), 2242 E. Charles Street, Banning
- Moreno Valley Animal Services, 14041 Elsworth Street, Moreno Valley

The County provides the following animal control services:

- Clinic Services: spaying and neutering; vaccinations; low-cost rabies clinics; microchipping; quarantine of animals; euthanizing
- Field Services: stray, injured, and dead animal complaints; animal turn-in; cruelty investigations; barking dog complaints; leash law violations; rabies reports; bite reports and quarantines; potentially dangerous, dangerous, and vicious dog hearings; dog license inspection/collect fees; kennel license requests/inspections; emergency response and investigations; subpoenas for records
- Shelter Services: adoptions; animal turn-in; animal behavior classes; upkeep of impounded animals; and animal records